# **Privacy Policy – Mintres BV**

Version 1.1 – Updated on 25-04-2025

We are aware that you trust us. It is our responsibility to protect your privacy. On this page, you can read which data we collect when you visit our website, why we collect these data, and how we improve your experience using our website based on this data. This way, you'll understand how we work.

This privacy policy applies to the services of Mintres BV. Please note that Mintres BV is not responsible for the privacy policies of other websites or sources. By using our website, you acknowledge and accept our privacy policy.

Mintres BV respects the privacy of all visitors/users of its website and ensures that all personal information you provide will be handled confidentially.

#### How We Use the Collected Data

#### **Our Services**

When you order one of our services/products, we may ask for personal data such as your name, birthdate, address, or contact details. These data are used solely to execute your order and will be stored securely by Mintres BV or by a trusted third party. We do not combine your personal data with other data.

#### Communication

When you send us emails or other messages, we may retain those communications. Sometimes we'll request additional personal information if relevant to your inquiry. These data are stored securely and not combined with other information.

#### Cookies

We use cookies to collect data for research to better understand our customers and improve our website and services. A cookie is a small piece of data sent by a website and stored in your browser to track your activity. Every time the user loads the website, the browser sends the cookie back to the server to notify the website of the user's previous activity. This information gathered by the cookie will be stored on the security server of Mintres BV or by a third party. We use this information to see how you use the website and to make reports on website activity in order to offer you other services and products related to your activity on internet.

#### **Newsletter and Email Marketing**

When you sign up for our newsletter, we collect your email address and, optionally, your name or other details. This information is used solely to send you email updates, promotions, and relevant content. The newsletter will be sent every 6 weeks.

- You will only receive newsletters if you have explicitly consented to this via our signup form.
- We use a secure third-party email marketing service to manage our newsletter list and email

deliveries.

- Each newsletter contains an unsubscribe link allowing you to opt out at any time.

- Your data will not be shared with external parties for marketing purposes and will only be used by Mintres BV for the stated purpose.

#### Purpose

We only collect and use personal information for the purposes outlined in this policy or with your explicit permission.

## **Third Parties**

We do not sell or share your data with third parties. In some cases, your data may be processed internally, but only by employees who are bound by confidentiality agreements.

## **Alterations**

This privacy policy is tuned to the current status of our website. Adjustments or changes on our website can lead to changes in the privacy policy. So we advise you to read our privacy policy on a regular basis.

## **Personal Data Options**

We offer all visitors the possibility to look at, to change or to delete all personal data which has been provided to us.

# Adjustments/Removal communication

If you would like to alter your personal data or to remove these from our files then you can contact us directly or unsubscribe using the "unsubscribe" link at the bottom of any marketing email. See below for contact information.

## Switch off cookies

Most browsers are set up to accept cookies but you can set up your browser to refuse cookies or to notify you when a cookie is being sent to you. It is however possible that some services and functions on our website and on other website do not function properly when you have switched off cookies on your browser.

## **Questions and Feedback**

We check on a regular basis if we comply with the privacy policy. If you have questions about our privacy policy do contact us:

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